

Dear Guest,

Thank you for choosing our home "The deck" for your vacation. We hope that you have a terrific stay on Madeline Island.

The house is located at: 355 Minnewawa Ln, La Pointe, WI, 54850 and the WIFI is Douglas5g and the password is Butters12.

If you have any questions or need something, feel free to give me a call at 715-209-1504 or 715-209-6666.

Please make sure you follow the checkout procedure so there is no confusion as to what is expected on the day of your departure

Madeline Island is a magical place, and we hope our home makes for a terrific time.

Thanks, and have a great vacation!

-Clair Douglas

## Rental Manual

CHECKOUT is 10 A.M. CST. NO late checkout unless the owner approved. A late check-in from unforeseen delays does not warrant rental refund.

This is a NON-SMOKING unit.

- The damage deposit, required to be paid when the balance due fourteen (14) days before arriving is NOT applied towards rent, it is fully refundable within fourteen (14) days of departure, provided the checkout procedure is followed.
- No damage is done to the house or its contents, beyond normal wear and tear.
- Rental is left as tidy as when you checked in.( additional cleaning will be deducted from your deposit)
- All garbage (including bedroom trash cans, bathroom trash cans, and kitchen trash) is to be taken out of the house and put in the appropriate container at the bottom of the steps
- All recycling must be sorted ( glass, plastic, and aluminum) and taken out of the house and put in the trash cans labeled as such on the side of the garage
- No linens are lost or damaged
- Dirty dishes are placed in dishwasher and washed ( except for the pots and pans)
- Dirty pots and pans are to be hand washed and air dried and placed in the dish rack that is under the sink
- Dirty towels are collected and left on the tile floor in the downstairs bathroom
- No burnt debris ( garbage, plastic, aluminum) has been burnt in the fire pit/grill
- Refrigerator and freezer are empty and wiped down

- No coffee grounds are left in the coffee maker
- No furniture has been rearranged or broken

**MAXIMUM OCCUPANCY** -make sure the number of guests you have on site does not exceed the number of people you have booked for without letting the owners know. Having more people stay than you have paid for could cause you to lose your deposit. If it turns out more people show up than you thought just let us know and we can adjust the quote and avoid that happening

**INCLUSIVE FEES** - Rates include a one-time linen & towel setup. Amenity fees are included in the rental rate.

**NO DAILY HOUSEKEEPING SERVICE** - While linens and bath towels are included in the unit, daily maid service is not included in the rental rate. However, it is available at an additional rate. We do not permit towels or linens to be taken from the units this could lead to deposit loss.

Ice machine is not a cooler. Do not store any beverages or use anything other than the plastic scoop to retrieve ice.

**FIRE PIT** - For the firepit you need to provide your own wood. You are welcome to burn any down sticks and branches in the woods behind the house. Please do not burn plastics or anything other than wood.. To buy wood on the island, call Evan Erickson at (715) 747-6565.

**WATER AND SEPTIC** - The house is on a well and holding tank systems. As an environmental consideration, please be

conservative with your use of water. Also, please DO NOT FLUSH anything other than toilet paper. If it is found that anything other than toilet paper has been flushed and it clogs the system, you could be charged the full cost of repairs. If the alarm goes off, please give me a call at 715-209-1504 and I will call for service straight away.

STORM POLICY- No refunds will be given for storms. We do not refund due to road conditions. If the power goes out the electric company will do their best to restore it swiftly.

We have a smart television on site for you to log into your personal netflix, prime, or hulu accounts

I have included some local brochures and restaurant menus for your convenience along with recreational activities you might enjoy.

Clair & Clayton Douglas